

STANDARD FORM FOR PRESENTATION OF LOSS AND DAMAGE CLAIM

SEND CLAIM TO: *contracts@inlandtransportinc.com*

INLAND TRANSPORT, INC.
Attn: Claims Department
3210 Friendly Ave,
Orlando, FL 32808

CLAIM FILED BY:

Claim Payments should be mailed to the address below:

DATE: _____

CLAIMANT:		
ADDRESS:		
CITY:	ST:	POSTAL CODE:
CONTACT PERSON:		PHONE #:
FAX #:	EMAIL:	
CLAIMANT'S REFERENCE NUMBER:		

TYPE OF CLAIM (CHECK ONE)

- | | |
|-----------------------------------|--------------------------------|
| <input type="checkbox"/> Damage | <input type="checkbox"/> Lost |
| <input type="checkbox"/> Shortage | <input type="checkbox"/> Theft |

Inland Load # _____

SHIPMENT FOR WHICH CLAIM IS BEING FILED

SHIPPER'S NAME		CONSIGNEE'S NAME	
SHIPPER CITY, STATE		CONSIGNEE CITY, STATE	
BOL #	BOL DATE:	DATE OF DELIVERY	
PRO #			

DETAILED DESCRIPTION OF MATERIAL BEING CLAIMED

NUMBER OF PIECES/ WEIGHT	DESCRIPTION OF MATERIAL	UNIT COST/UNIT OF MEASURE	AMOUNT OF CLAIM
	Freight charges (if applicable)		
TOTAL			▷

DETAILED DESCRIPTION OF CARGO DAMAGE BEING CLAIMED

INDEMNITY AGREEMENT: In the absence of the Original Freight Bill or Original Bill of Lading, we agree to hold the above named carrier to whom this claim is presented and any other participating carrier, harmless and indemnified against any and all lawful claims which may be made against it or them arising out of the same shipment and will pay to the said carrier and any participating carrier(s), all losses, damages, costs, counsel fees or any other expenses which they or any of them may suffer or pay by reason of payment of our claim, herein described, without the surrender of the Original Freight Bill or Bill of Lading, as such was not provided and/or cannot be located.

FOR PROMPT SERVICE, PLEASE PROVIDE THE NECESSARY DOCUMENTATION:

- | | |
|---|---|
| <ul style="list-style-type: none"> • VERIFICATION OF COST: <ul style="list-style-type: none"> ○ Documentation of commercial invoice value ○ Repair invoice if applicable • Salvage Information • Freight charges(if applicable) | <ul style="list-style-type: none"> • DELIVERY RECEIPT • INSPECTION REPORT • ORIGINAL BILL OF LADING • PHOTOGRAPHS |
|---|---|

Claimant's
Signature _____

Date: _____

In the event of loss or damage to cargo during transit and upon completion of the contract, including payment in full of all freight charges, a claim may be filed.

The information below is meant to provide guidance with regard to the procedures and rules for filing a claim. However, in the event of conflict between this document and the Inland Transport Tariff INTR 100A, the tariff shall at all times take precedence.

1. WHAT IS A FREIGHT CLAIM?

A claim is a demand in writing for a specific or determinable amount of money which contains sufficient information to identify the shipment received by the carrier within time limits specified in the Bill of Lading contract.

2. WHEN AND WHERE TO FILE A FREIGHT CLAIM

Claims should be filed promptly once loss or damage is discovered. The time limit for filing a lost or damage claim is nine (9) months from date of delivery, or in the event of non-delivery within nine (9) months from the date of the bill of lading. Send your claim to:

INLAND TRANSPORT, INC.
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FL 32808

3. A CLAIMANT MAY BE A:

Shipper, Consignee, or Beneficial Owner of goods. Be sure to clearly indicate on the claim form the name, interest, and complete address of the claimant. Include a telephone number and email address (if available) to assist in prompt conclusion of the claim.

4. DOCUMENTS REQUIRED

A. BILL OF LADING AND/OR DELIVERY RECEIPT

Depending on which party is filing, the Bill of Lading and/or Delivery Receipt should be submitted to provide proof of shipment and /or proof of loss or damage

B. PAID FREIGHT BILL

Include the original paid freight bill or a signed statement verifying freight charges have been paid in full of the shipment against which the claim is filed. For a claim to be concluded, all freight charges must be paid.

C. ORIGINAL INVOICE

A complete original invoice verifies the claimed amount does not exceed the terms of sale (value of goods at destination) and excludes any prospective profit, in most cases. The original must disclose all discounts and allowances, if any. A clear photocopy of the complete original invoice is acceptable.

D. REPAIR INVOICE

(If applicable) When submitting a repair invoice, include a breakdown of hours, labor rate and materials.

5. CONCEALED LOSS OR DAMAGE

Loss or damage to contents of a shipping container, which could not have been noted at time of delivery, must be reported to Inland Transport within five (5) days from the date of delivery. A request for inspection must be made at that time. All merchandise must be retained with all original packaging and containers, in the same condition and location as it was in when the loss or damage was discovered, until inspected.

6. BURDENS OF PROOF

The claimant must establish three things:

- A. The carrier received the freight in good condition at origin.
 - B. The freight was short or damaged when received at destination.
 - C. The dollar amount of loss or damage.
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7. THE FREIGHT BILL

Payment of freight charges may not be delayed due to alleged loss or damage. Charges should be paid in full and the portion applicable to lost or damaged items should be included in the space provided within the freight claim form.

- A. Freight Claims and payment of freight charges are two entirely separate transactions.
- B. Without payment of freight charges, the transportation contract has not been completed, and a valid claim cannot be paid or even considered complete until the freight charges have been paid in full.

8. DISPOSITION OF DAMAGED FREIGHT

Damaged goods must be retained until the claim is resolved, or until the claimant is given disposition by the carrier.

9. STATUS OF CLAIM

The majority of claims are concluded within sixty (60) calendar days. All claims will be acknowledged within thirty (30) days of receipt.

10. IF A CLAIM IS DECLINED

If the claimant has additional information, a rebuttal letter should be sent to the examiner who declined the claim. The rebuttal letter should clearly indicate why the claimant believes claim payment should be reconsidered and include any evidence or documentation not previously submitted. Always refer to the assigned claim number when corresponding with an examiner.

11. CHECKLIST

Prior to submitting your claim, be sure it includes the following information:

- A. The claim must be submitted to the carrier promptly, and within nine months of the date of delivery.
- B. The claim must include a specified or determinable amount of damages.
- C. The claim must identify the shipment and specify the damage to the shipment in precise terms.
- D. The claim should be accompanied by copies of the Bill of Lading, Delivery Receipt, Freight Bill (with verification of charges paid in full, repair estimates, invoices, and other documentation to substantiate the amount of the claim).